



## PRODUCT RETURNS FORM

If you are not entirely satisfied with your purchase you may return it within 14 days of receipt **for a full refund, excluding** delivery charges and gift wrapping (if purchased). Please ensure that the returned goods are in their original packaging and condition, unused and without damage. If in the unlikely event your product has arrived faulty, please contact us via email [info@nataliassignature.co.uk](mailto:info@nataliassignature.co.uk).

### For returns:

- Please fill in this form and enclose with your return (all fields are mandatory).
- Returns must be sent (using trackable shipping method that covers the value of the item) to: 223 Hithercroft Road, High Wycombe, HP13 5RD, United Kingdom.
- The cost of returning the product is *the responsibility of the customer*.
- This policy does not affect your Statutory Rights.

Order reference \_\_\_\_\_

Order date \_\_\_\_\_

Reasons for return \_\_\_\_\_

\_\_\_\_\_

### CONTACT DETAILS

Name \_\_\_\_\_

Address \_\_\_\_\_

Date \_\_\_\_\_

### *Please note:*

*We do not accept returns for refund on any items after 14 days. Natalia's Signature will not be responsible for any items lost in the post. We reserve the right to refuse a refund if goods are not returned in a saleable condition or are damaged.*

***Products by Natalia's Signature are handcrafted and may contain inherent characteristics which add to the unique hidden beauty and are not imperfections.***